INTERNSHIP OFFER:
CUSTOMER SUPPORT

✔ Your mission among our team
Customer Support team provides excellent support to our customers by responding to questions by phone, chat and email in an enthusiastic, accurate and efficient way. They also have to proactively identify user training needs and assist customers in getting the most out of our product through blended learning (by teleconference, webinar or exceptionally in person). Eventually they will execute internal processes to streamline and optimize support work and keep accurate records of all work.
Working at APROPLAN will offer you the opportunity to work for one of the fastest growing SaaS companies in the construction sector. You’ll work with the latest technologies in the Mobile universe and collaborate with teams working with other up-to-date technologies (Swift iOS, HTML/CSS/TypeScript, Google Material Design).
Last but not least, you’ll be in a great working atmosphere with a young, dynamic team in the coolest offices out there.

—who are we?
APROPLAN is a young fast growing B2B SAAS scale-up from Belgium, that has the ambition to completely disturb the construction sector starting from the construction site. An easy-to-use, straightforward interface combined with plenty of integrations and reasonable pricing makes APROPLAN an excellent solution.

—who do we do and for whom?
For construction managers, architect and engineers who are looking to replace pen and paper in the construction process by digitilazing their plans, punchlists, fieldnotes, inspection reports, APROPLAN's simple to use collaborative software centralize everything in the cloud and saving them hours of admin work each day.

✔ Profile

- Your native language is Dutch or German and you have a good command of the English language.
- Passion for customer service and helping others
- Great communication skills via email and phone
- You have strong problem solving skills and preferably an analytical background
- Highly organized and detail oriented
- IT affinity, experience with SaaS is a plus
- Good social and communication skills
- Be a convinced team player
- Passion for life and the APROPLAN product
- To have downloaded a Free Trial of APROPLAN and browsed our website before applying, so you know what kind of company we are and what we do.
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✔️ What you'll get in return

- The opportunity to work for one of the fastest growing SaaS companies in the construction sector
- The chance to make a real, impactful difference
- To work with the latest technologies (Mac, Android and Windows)
- Great working atmosphere with a young, dynamic team in the coolest offices out there
- Huge growth and learning potential
- The possibility to be hired at the end of the internship.

INTERESTED?

Send us your CV at: aproplan@myinternship.be

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